



The
Ultimate
Workshop in
Competency Assessment
Featuring Donna Wright!

September 11, 2009
Friday

7:30 a.m. – 4 p.m.

Glendale Memorial Hospital
& Health Center
Hospital Auditorium
1420 S. Central Ave.
Glendale, CA 91204

Dwanette Juckins, MSN, RN
6410 Green Valley Circle # 334
Culver City, CA 90230

Please make check payable to: Organization of Healthcare Educators (OHE)
Mail check with this form to: Edahrine Salas, 2224 N. Fairview St., # 1, Burbank, CA 91504
Please check one: **\$80 Members & Students** **\$95 Non-members**
 \$95 Student Membership & Program **\$125 includes OHE Membership & Program**

Name _____ License # _____

Address _____ City _____ Zip _____

Home Phone () _____ Work Phone () _____ Mobile () _____

Organization _____ Department _____

Title _____ E-mail _____

Incomplete registration will preclude the distribution of contact hours for this program.

Program Description

This workshop will explore the elements needed to create a successful competency program. You will learn many creative strategies to the competency process and creative ways to verify competencies in all departments. We will explore ways to operationalize this every day and ensure compliance. Join us for a humorous look at how to make all this happen and how to create a system that really works. *You won't believe how easy it can be!*

Presenter

Donna Wright, RN, MS is a staff development specialist with Creative Healthcare Management in Minneapolis, MN. Donna has worked with many health care organizations to help them create meaningful, effective programs that support staff development and competency assessment for all departments. She is the author of the book, The Ultimate Guide to Competency Assessment in Healthcare. Donna has published and lectured across the nation (and internationally) on topics such as creative educational strategies, self-directed learning, competency assessment and validation, creative approaches to mandatory training, implementing shared governance, and creating a healthy work environment. She has provided creative, fun learning opportunities for staff and leadership on communication, relationship and conflict management, and leading empowered organizations.

Objectives

The participant will:

1. Discuss the goal of competency assessment, and the driving forces behind the process.
2. Identify the continuum of competency assessment.
3. Discover how to promote accountability in each employee for their own competency assessment.
4. Identify ways to verify competency assessment.
5. Discuss the success factors that help make competency assessment truly successful.

Continuing Education Credit

Provider approved by the California Board of Registered Nursing, Provider CEP 12678, for seven (7) contact hours.

Cost*

\$80 for O.H.E. Members, Students, and Employees of GMH
\$95 for Non-members
\$125 OHE Membership & Program
**Includes continental breakfast & lunch*

Registration Deadline

August 25, 2009

There will be **NO** registrations accepted at the door

Directions

Glendale Memorial Hospital is located in South Glendale just off of Central Blvd.

From Interstate 5 – Exit at Los Feliz Blvd. and head northeast. Turn right on Central Ave. The hospital is on your left.

From the 2 Freeway – Exit at San Fernando Round and head northwest. Turn right on Central Ave.

From the 134 Freeway – Exit at Brand Blvd. and head south. Turn right on Los Feliz Blvd. Turn left on Central Ave.

Parking

Enter the Main Visitor Parking Garage just south of the hospital.

Cancellation Policy

Entire fee minus 20% will be refunded if notification is received prior to

August 28, 2009

For further information contact:

Dwanette Judkins at
(310) 645-6869

URL: www.o-h-e.net